

Washington State Transportation Commission May 16, 2018



History *Improving Lives;*Strengthening Communities

- For 53 years, People For People (local non-profit)
 has improved lives and strengthened communities
 with employment and training services.
- In 1982, People For People (PFP) began providing transportation for individuals with special needs in Yakima County.
- In 1990, transportation service was expanded to Grant, Adams, and Lincoln counties.



History *Improving Lives;*Strengthening Communities

Additional Services

- In 1989, PFP began providing Non-Emergency Medical Transportation (NEMT) and continues with nine counties in eastern Washington.
- In 1995, People For People partnered with Big Bend Economic Development Council and WSDOT Rural Mobility Program on a two-year demonstration project. At the end of the project, Grant County voters approved a county funded transit and Grant Transit Authority (GTA) was established.

History *Improving Lives;*Strengthening Communities

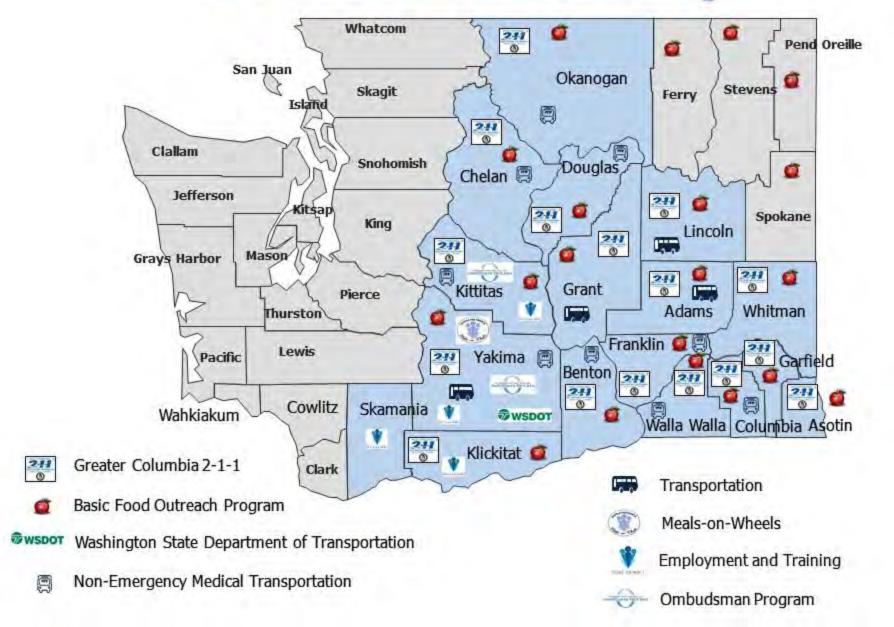
Additional Services

- In 2006, Greater Columbia 2-1-1 began connecting callers to health and human services this includes *transportation resources* in 16 Eastern Washington counties.
- In 2011, PFP assumed operation of Yakima County's senior nutrition program, Meals On Wheels.





Service Area Map



Improving Lives; Strengthening Communities

Yakima Transportation

 With funding from the Washington State Department of Transportation and Aging & Long Term Care of SE Washington, PFP provides door to door transportation service to individuals with special needs that reside outside transit and have no other means of transportation.



Where do we take our clients?

- ✓ Health Care Appointments
- ✓ Senior Nutrition
- ✓ Grocery Shopping
- ✓ Employment
- ✓ Training Opportunities

- ✓ Social Service Appointments
- ✓ Higher Education
- ✓ Other Community Resources



Improving Lives; Strengthening Communities

Yakima Transportation

People For People's *Community Connector* is a fare-free, fixed-route transportation service for the **general public**. The Connector travels along the I-82 Corridor from Yakima to Prosser, three times daily. The ADA accessible Connector has designated stops in Yakima, Wapato, Toppenish, Zillah, Granger, Sunnyside, Grandview and Prosser. Monday-Friday, 8:06 am – 7:14 pm.



2017 Stats

✓ Miles Traveled: 398,037

✓ **Service Hours**: 21,278

✓ Passenger Boards: 58,114



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Grant, Adams, & Lincoln Counties Transportation

<u>Paratransit/Special Needs</u> services are available to individuals who do not have access to transportation or have a special need in Adams, Lincoln and Grant counties. Services include transportation for medical, nutrition, and employment needs.

<u>Health Express Shuttle</u> is a fixed route, weekday transportation service from Moses Lake to Wenatchee for medical appointments.

<u>Wenatchee Quincy Express</u> is a fixed route, seven days a week roundtrip transportation service between Wenatchee and Quincy, bridging community members from Chelan, Douglas and Grant counties.

<u>Senior Service</u> transportation is provided to individuals who are 60 years or older and may not have access to transportation, who have difficulty driving, or have a special need.



Improving Lives; Strengthening Communities

Grant, Adams, & Lincoln Counties Transportation

<u>Community Connectors</u> are a fixed routes in Lincoln & Adams Counties that connects the rural communities in Grant, Lincoln and Adams Counties with larger cities.

<u>Grant Transit (GTA) ADA (Access) Service</u> provides transportation to certified individuals who live within ¾ of a mile of the GTA fixed route service and, due to disabilities cannot use GTA fixed route services.



2017 Stats

✓ Miles Traveled: 685,886

✓ Service Hours: 37,618

✓ Passenger Boards: 48,859



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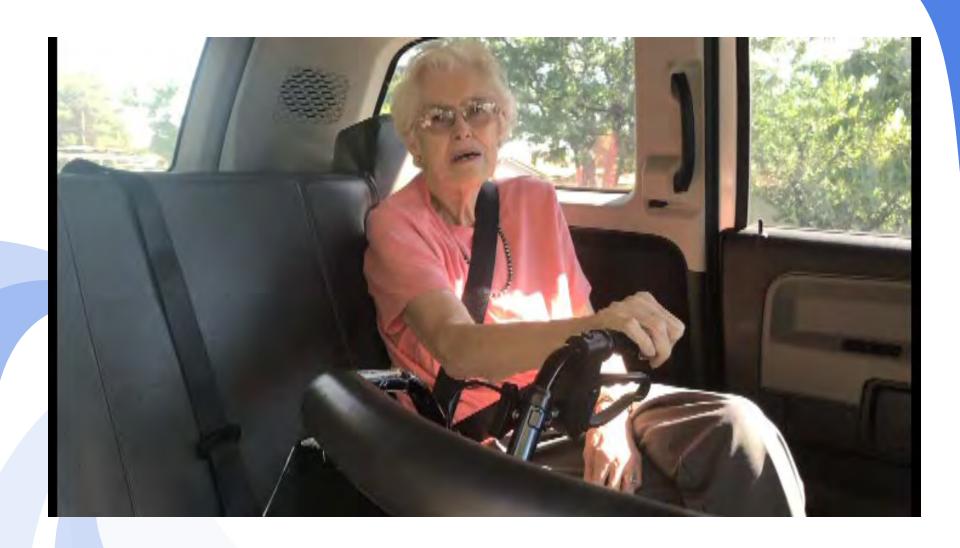
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Mobility Management – Just Dial 2-1-1

- Simply dial 2-1-1 to obtain information for transportation, housing assistance, food assistance, health care, or other social services.
- Coordinates and collaborate with existing transportation services to increase efficiency, service area expansion and promotion of lower cost transportation.







Improving Lives; Strengthening Communities

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